

DRIVE IN filmhouse @ Delapré

Essential information & FAQs

Safety

The safety of our staff and guests is paramount to Northampton Filmhouse and Delapré Abbey. We are fully compliant with the Government's latest guidelines on social distancing.

- Entry will be by number-plate confirmation to reduce contact with staff.
- All staff will be wearing the required PPE
- Toilets will be cleaned pre, post and half way through each screening.
- Payment for additional food and drinks will only be accepted by contactless card.
- Social-distancing measures will be in place across the site.

If you have a temperature, or other Covid-19 symptoms, please don't attend Filmhouse@Delapré. We're offering a free exchange to a different screening for anyone who's unwell or unable to attend.

Please contact boxoffice@royalalndderrngate.co.uk at least 24 hours in advance of your screening time to enable us to make the exchange.

Booking

Tickets are available via www.northamptonfilmhouse.com. Please note tickets must be booked at least 26 hours in advance of the screening time.

Drive-in Tickets

Tickets are priced per car, you can bring as many people that **legally** fit in your car.

Please choose between a standard car ticket and a large car ticket – there is no difference in ticket price but you will be placed accordingly on the site to allow everyone the best possible view.

Large cars are defined as vans, pick-ups, SUVs or any vehicle with 6+ seats.

You can only book for one vehicle per screening, if you'd like to attend with another party, please ensure you book the same area and coordinate arriving together.

Earlybird tickets are available at £25 for the first 10 cars booked into all screenings Mon to Thu. After this, standard and large car tickets are from £30 per car.

Premium parking is available in the first two rows from £38.50 per car

Disabled parking spaces are available for patrons with mobility issues and all blue badge holders at £25 per car.

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NHS staff can get £25 tickets for any screening Mon to Thu, please log in using your NHS email address to access this discount.

We ask for your car registration to be entered in the booking process to speed up entry on arrival. You can email boxoffice@royalandderngate.co.uk to change the car registration number you gave us before you attend, but any change must be done before we issue your ticket (26 hours before the screening time). **Please note that we're unable to change the reg number once the ticket has been issued.**

Cycle-in Tickets

If you don't have a car you can book individual tickets and cycle to Delapré Park. These are priced at £12.50 per person.

Tickets and Arrival

You will receive a confirmation email as soon as you make your booking. Your tickets will be emailed 26 hours before your screening time. **Please print your ticket and display it on your dashboard for arrival.** This will speed up entry and allow us to confirm tickets from a distance.

If you don't have access to a printer, please have your ticket ready on your phone or tablet to show staff on arrival.

You can arrive up to 60 minutes before the screening start time. **Please arrive no later than 20 minutes before the start time to allow for parking.**

Sound and Screen

We are using a gigantic LED screen that isn't impacted by sunlight. You will be given wireless headphones to hear the sound.

When the headphones are returned, every element is subject to a stringent cleaning process, so that they are pristine for the next screening:

Our team handle them with disposable, nitrile gloves and we inspect them for cleanliness. If there is a serious cleanliness issue with the headset we take it out of circulation.

The whole of the headphones, their control switches and their accessories (e.g. charging cable) are wiped down using disposable, anti-bacterial wipes which are capable of killing 99% of bacteria including MRSA, as well as flu viruses like H1N1.

Food and Drink

You can order food and drink packages when booking your tickets to collect on the day from the Abbey. Food will also be available to purchase from the South Lawn.

Please allow extra time if you're collecting or ordering food. If you're ordering food on the day payment will only be accepted by contactless card.

- Afternoon Tea for Two £27.50 (available Sun matinees only)
- Franks hamburger, lettuce, tomato, burger sauce with chips. £10
- Franks cheeseburger, lettuce, tomato, burger sauce with chips £10
- Chicken burger, lettuce, tomato and mayo with chips £10
- Vegetarian burger, lettuce, tomato and mayo with chips £10

Toilets

Delapré Abbey Courtyard toilets will be open with regular cleaning before, after and during screenings.

Two accessible toilet cubicles can be accessed at the front of the screen.

Hand sanitiser will be available across the site including toilets and food collection points.

All areas where there may be queuing will have social distancing measures in line with current Government advice.

Getting there

Delapré Abbey is situated within Delapré Park, Northampton. [Click here](#) for directions from your home.

Other FAQs

Can I bring my own food and drink?

Yes, but we kindly ask you take your rubbish home with you.

Can I bring chairs and sit outside my car?

Yes, you can bring chairs to sit on the driver's side of your car. This guarantees 2m between you and the occupants of the next car. We ask you not to sit on the car bonnet or roof.

Can I get out my car and wander around?

We ask you not to move away from your car unless using the toilet facilities or collecting food.

How do I hear the sound?

Via wireless headphones, see the Sound and Screen section above for more information.

I want to attend a matinee screening, will I be able to see the screen?

Yes, we are using an LED screen that isn't affected by sunlight.

Will the Abbey be open?

In line with current Government guidelines the Abbey has a staggered reopening throughout July and August. [Please click here for further details.](#)

What happens if I arrive late?

Please arrive a minimum of 20 minutes before the screening start time. We will try to accommodate latecomers but this can't be guaranteed.

Will the film go-ahead in wet weather?

Yes in all but dangerous weather, please allow additional time to take your position if it is raining.

Do Northampton Filmhouse members get a discount?

Members receive a priority booking and pay no transaction fee in line with their membership benefits.

Is there a discount for NHS workers?

NHS staff can get tickets for £25 on screenings Mon to Thu, please log in using your NHS email.

Can I smoke on site?

For the safety of all guests and staff, there is no smoking permitted on site.

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Can you post my tickets?

Unfortunately we're unable to post tickets at this time.

You'll be emailed a print-at-home ticket 26 hours before your screening. Please print and display in your car where possible. If you don't have a printer, please have your ticket ready on your phone/tablet.

What happens if I'm ill or isolating?

Please don't come if you have Covid-19 symptoms or you're isolating. We offer a free exchange to another screening of your choice. Please email boxoffice@royalalndderrngate.co.uk at least 26 hours before your screening and they will process your exchange.

I need to change the car registration details I entered at booking.

Please email boxoffice@royalalndderrngate.co.uk who can amend this on your booking. Please ensure this is done before your ticket is issued, we can't change the registration number once the ticket has been emailed to you.